

# 264

## Route Guide & Hazard Awareness



**TOOTING, ST GEORGE'S HOSPITAL - TOOTING BROADWAY  
MITCHAM FAIR GREEN - CROYDON ROAD - WEST CROYDON**

**GoAhead**  
LONDON

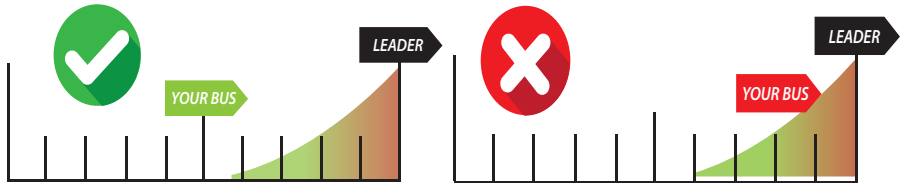
# ABOUT 264

## SERVICE INFORMATION

### CHANGEOVER POINT | WEST CROYDON BUS STATION

Changeovers will take place at West Croydon Bus Station.

*Always communicate in advance with iBus if you are late for any reason.*



Route 264 is a high frequency route. Headway is a measurement of the distance or time between buses. You can tell that you are on the correct Headway by using the iBus Headway indicator in the cab.

**IMPORTANT:** You must keep your bus as close to the middle of the indicator as possible. Take action and drop back if you are closing in to the bus in front.

### ROUTE 264 | CURTAILMENT ABBREVIATIONS

**TSG** Tooting, St George's Hospital

**TBS** Tooting Broadway

**MFG** Mitcham, Fair Green

**MPW** Mitcham Rd, Purley Way

**RC** Reeves Corner

**WCB** West Croydon

### FACILITIES | THROUGHOUT THE ROUTE

- **St. George's Hospital.** Facility in the hospital.
- **West Croydon Bus Station. Toilet facility.**

*If you urgently need to use the following interim facility, please inform iBus first.*

# CONTENT PAGE

## **FULL ROUTE 264 MAP**

Between Tooting,  
St George's  
Hospital and  
Mitcham.

**3**

## **FULL ROUTE 264 MAP**

Between  
Mitcham and  
Mitcham Road.

**4**

## **LIGHT RUN 264 MAP**

Between  
Mitcham Road  
and West  
Croydon.

**5**

## **RUNNING LIGHT**

To and from  
Tooting, St  
George's Hospital.

**6**

## **RUNNING LIGHT**

To and from  
West Croydon  
Bus Station.

**7**

## **IN SERVICE**

Route guide  
from West  
Croydon and St  
George's Hospital.

**8**

## **IN SERVICE**

Route guide  
from St George's  
Hospital and  
West Croydon.

**9**

## **TOOTING, ST GEORGE'S HOSPITAL**

Terminus point  
and map.

**10**

## **TOOTING BROADWAY**

Turning point  
and map.

**11**

## **MITCHAM, ST MARKS ROAD**

Turning point  
and map from  
Tooting.

**12**

## **MITCHAM, FAIR GREEN**

Turning point  
and map from  
West Croydon.

**13**

## **MITCHAM ROAD, PURLEY WAY**

Turning point  
and map.

**14**

## **REEVES CORNER**

Turning point  
and map.

**15**

## **WEST CROYDON BUS STATION**

Terminus point  
and map.

**16**

## **LOCAL HAZARDS**

Hazards to be  
aware of and  
other points to  
note.

**17**

## **LOCAL HAZARDS**

Hazards to be  
aware of and  
other points to  
note.

**18**

## **AT THE GARAGE**

General  
information and  
safety at the  
garage.

**19**

## **SAFETY PAGE**

Hazards to be  
aware of and  
other points to  
note.

**20**

## **OTHER INFORMATION**

IBus procedure.

**21**

## **THINGS TO REMEMBER**

Make notes along  
the way.

**22**



# ROUTE 264 MAP

MITCHAM AND MITCHAM ROAD



# ROUTE 264 MAP

MITCHAM ROAD AND WEST CROYDON BUS STATION



# LIGHT RUNNING

RUNNING OUT OF SERVICE

**IMPORTANT**  
LOG OFF IBUS  
IMMEDIATELY  
IF RUNNING  
LIGHT

## TO TOOTING, ST GEORGE'S HOSPITAL

From **Croydon garage**, turn right onto Beddington Lane **B272**

At roundabout, take 2nd exit onto Beddington Lane **B272**

At traffic light, turn left onto Croydon Road **A236**

At roundabout, take 2nd exit onto Commonside West **A236**

At roundabout, take 1st exit onto Commonside West and Upper Green East **A236**

At traffic light, turn right onto London Road (*buses only*)

At traffic light, continue ahead onto London Road **A217**

At traffic light keep left onto London Road **A217**

Continue ahead onto Mitcham Road (*past Tooting station*) **A217**

At traffic light, follow the road left onto Mitcham Road **A217**

At traffic light, continue ahead onto Garratt Lane **A217**

Turn left onto Fountain Road

At mini roundabout, take 2nd exit onto Fountain Road

At junction, turn left onto Blackshaw Road to **stand**

## FROM TOOTING, ST GEORGE'S HOSPITAL

At **stand**, continue ahead on Blackshaw Road

At traffic light, turn left onto Tooting High Street **A24**

At traffic light, turn right onto Mitcham Road (*Tooting Broadway Station*) **A217**

At traffic light, follow road right onto Mitcham Road (*Amen Corner*) **A217**

Continue ahead onto London Road **A217**

At traffic light, continue ahead onto London Road (*Figges Marsh*) **A217**

At traffic light, turn left onto London Road (*buses only section*)

At traffic light, turn left onto Upper Green East **A236**

Continue ahead onto Commonside West **A236**

At Three Kings Pond roundabout, take 2nd exit onto Commonside West **A236**

At roundabout, take 1st exit onto Croydon Road **A236**

At traffic light, turn right onto Beddington Lane **B272**

At roundabout, take 2nd exit onto Beddington Lane **B272**

Turn left into **Croydon garage**

# LIGHT RUNNING

RUNNING OUT OF SERVICE

**IMPORTANT**  
LOG OFF IBUS  
IMMEDIATELY  
IF RUNNING  
LIGHT

## TO WEST CROYDON BUS STATION

From **Croydon Garage**, turn right onto Beddington Lane **B272**  
At roundabout, take 3rd exit onto Coomber Way  
At roundabout, take 1st exit onto Ampere Way  
At elongated roundabout take 1st exit onto Ampere Way  
Keep left and take the slip road towards Purley Way (*northbound*)  
Join Purley Way (*northbound*) towards Lombard Roundabout  
At Lombard roundabout, take 4th exit onto Mitcham Road **A236**  
At dual carriageway, keep left and exit on slip road onto Reeves Corner  
At traffic light, continue ahead onto Tamworth Road (*keep right*)  
At traffic light, continue ahead onto Station Road  
Turn right into West Croydon bus station to **stand**

## FROM WEST CROYDON BUS STATION

At **stand**, exit bus station and turn right onto Station Road  
At traffic light, turn left onto Wellesley Road **A213**  
At traffic light, turn left onto St James's Road **A222**  
At traffic light, turn left onto London Road **A235**  
At traffic light, turn immediate right onto Sumner Road **A213**  
At traffic light, turn right onto Mitcham Road **A236**  
At Lombard roundabout, take 1st exit onto Purley Way **A23**  
Keep left and take the slip road towards Ampere Way (*southbound*)  
At elongated roundabout take 2nd exit onto Ampere Way  
At roundabout, take 2nd exit onto Coomber Way  
At roundabout, take 1st exit onto Beddington Lane **B272**  
Turn left into **Croydon garage**

# ROUTE DIRECTION

RUNNING IN SERVICE

NEVER  
DIVERT OFF  
LINE-OF-ROUTE  
UNLESS ADVISED  
BY IBUS

## TO TOOTING, ST GEORGE'S HOSPITAL

At **stand**, exit bus station and turn left onto Station Road

At traffic light, continue ahead onto Tamworth Road

Follow road to the left under Croydon Centrale car park (*one-way system*)

Turn right onto Drummond Road (*one-way system*)

Continue ahead on Drummond Road to traffic light

Cross tram-line onto Church Street and turn right onto Reeves Corner

At traffic light, follow Reeves Corner to the right

At traffic light, turn left onto Cairo New Road (*next to tram line*)

Follow Cairo New Road to the left and under tram bridge to roundabout

At roundabout, take 1st exit onto Rectory Grove

Keep left and at traffic light, turn left onto Roman Way (*flyover*) **A236**

Continue ahead onto Mitcham Road **A236**

At Lombard Roundabout, take 2nd exit onto Mitcham Road **A236**

Continue ahead onto Croydon Road (*past BP petrol station*) **A236**

At roundabout, take 2nd exit onto Commonside West **A236**

At Three Kings Pond Roundabout, take 1st exit onto Commonside West **A236**

Continue ahead onto Upper Green East **A236**

At traffic light, turn right onto London Road (*buses only section*)

At traffic light, continue ahead onto London Road **A217**

At traffic light, follow road to the left onto London Road (*Figges Marsh*) **A217**

Continue ahead onto Mitcham Road **A217**

At traffic light, follow road left onto Mitcham Road (*Amen Corner*)

At traffic light, continue ahead onto Garratt Lane (*Tooting Broadway Stn*) **A217**

Turn left onto Fountain Road

At mini roundabout, take 2nd exit onto Fountain Road

At junction, turn left onto Blackshaw Road to **stand** (*outside St Georges Hospital*)

# ROUTE DIRECTION

RUNNING IN SERVICE

IMPORTANT  
PLEASE ENSURE  
YOU USE YOUR  
**GEO-TAB SWIPE  
CARD** ON EVERY  
TRIP

## TO WEST CROYDON BUS STATION

At **stand**, continue ahead on Blackshaw Road  
At traffic light, turn left onto Tooting High Street **A24**  
At traffic light, turn right onto Mitcham Road (*Tooting Broadway Station*) **A217**  
At traffic light, follow road right onto Mitcham Road (*Amen Corner*) **A217**  
Continue ahead onto London Road **A217**  
At traffic light, continue ahead onto London Road (*Figges Marsh*) **A217**  
At traffic light, turn left onto London Road (*buses only section*)  
At traffic light, turn left onto Upper Green East **A236**  
Continue ahead onto Commonside West **A236**  
At Three Kings Pond roundabout, take 2nd exit onto Commonside West **A236**  
At roundabout, take 1st exit onto Croydon Road **A236**  
Continue ahead onto Mitcham Road (*past BP petrol station*) **A236**  
At Lombard Roundabout, take 3rd exit onto Mitcham Road **A236**  
Continue ahead onto Roman Way (*flyover*) **A236**  
Turn left onto Reeves Corner  
At traffic light, continue ahead onto Tamworth Road  
At traffic light, continue ahead onto Station Road  
Turn right to West Croydon Bus Station to **stand**

# TOOTING

## TERMINUS POINT

SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

**From West Croydon.** Proceed from Blackshaw Road direct to stand.  
Set down on Blackshaw Road at **BUS STOP HZ**.

**Towards West Croydon.** Depart to Blackshaw Road.  
Pick up on Station Blackshaw Road at **BUS STOP HM**.

Public stand for five buses on the north side of Blackshaw Road.  
**Blind display: TOOTING, ST GEORGE'S HOSPITAL.**



# TOOTING BROADWAY

## TURNING POINT

**TURNING POINT ONLY.**  
BUSES MUST NOT STAND.

**From West Croydon.** Proceed from Mitcham Road via Longmead Road. Set down on Mitcham Road at **BUS STOP H**.

**Towards West Croydon.** Depart to Mitcham Road. Pick up on Mitcham Road at **BUS STOP E**.

Turning point only - buses must not stand.

Blind display: **TOOTING BROADWAY**.



# MITCHAM - ST MARK'S RD

## CURTAILMENT POINT

SWITCH THE  
**ENGINE OFF**  
WHILST AT THE  
STAND

**From West Croydon.** Proceed from London Road via St Marks Road, St Marks Roundabout, St Marks Road, St Mark's Road and St Marks Road. Set down on London Road at **BUS STOP D**.

**Towards West Croydon.** Depart to London Road.  
Pick up on London Road at **BUS STOP E**.

Turning point only - buses must not stand. **Blind display: MITCHAM.**



# MITCHAM

## TURNING POINT

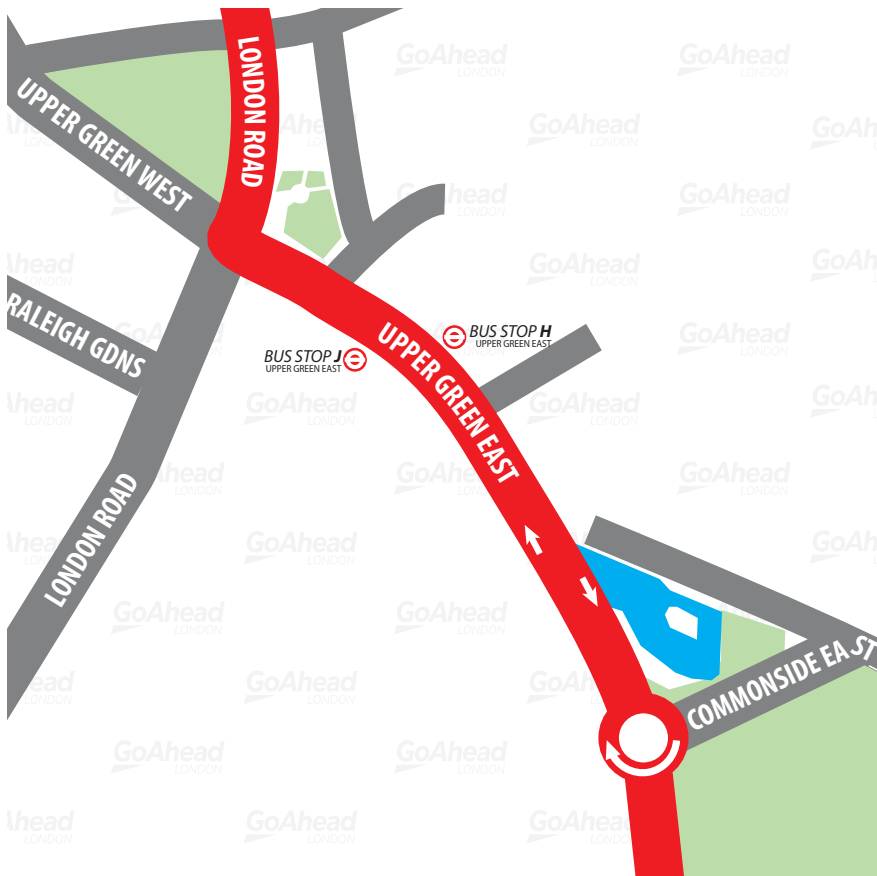
**TURNING  
POINT ONLY.**  
BUSES MUST NOT  
STAND.

**From Tooting.** Proceed from Upper Green East via Commonsidge West. Set down on Upper Green East at **BUS STOP H**.

**Towards Tooting.** Depart to Upper Green East.  
Pick up on Upper Green East at **BUS STOP I**.

Turning point only - buses must not stand.

Blind display: **MITCHAM**.



# MITCHAM ROAD

## TURNING POINT

**From West Croydon.** Proceed from Mitcham Road via Lombard Roundabout. Set down on Mitcham Road at **BUS STOP K**.

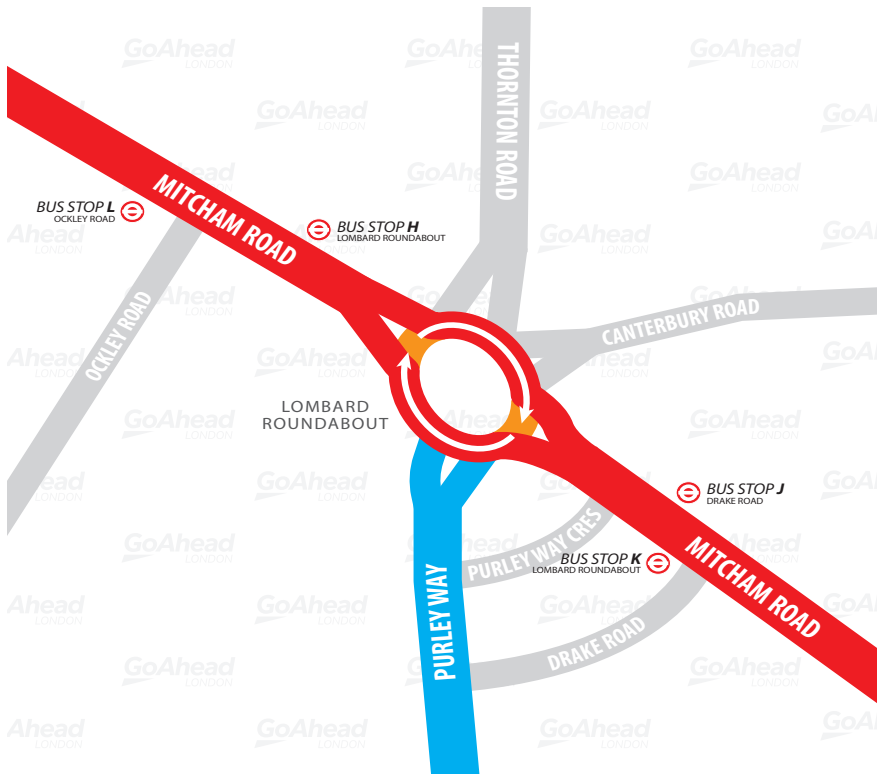
**Towards West Croydon.** Depart to Mitcham Road.  
Pick up on Mitcham Road at **BUS STOP J**.

**From Tooting.** Proceed from Mitcham Road via Lombard Roundabout.  
Set down on Mitcham Road at **BUS STOP H**.

**Towards Tooting.** Depart to Mitcham Road.  
Pick up on Mitcham Road at **BUS STOP L**.

Turning point only - buses must not stand.

**Blind display:** **MITCHAM ROAD, PURLEY WAY.**





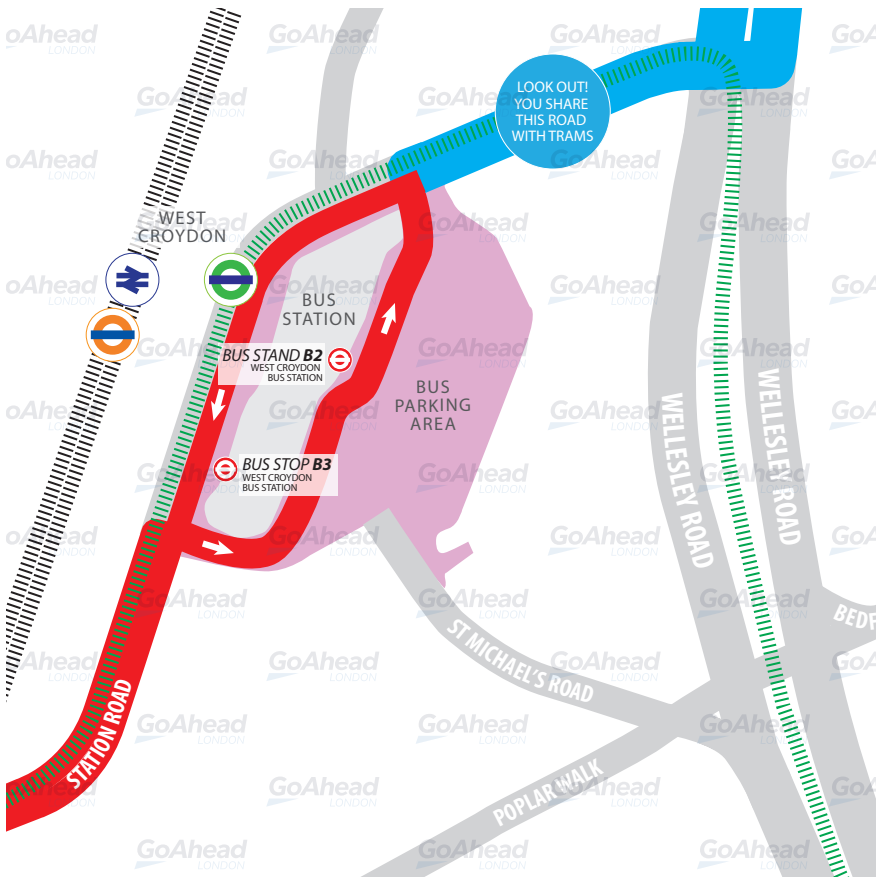
# WEST CROYDON

TEXT HERE

**From Tooting.** Proceed from West Croydon Bus Station via Station Road and West Croydon Bus Station to stand.  
Set down on West Croydon Bus Station at **BUS STOP B2**.

**Towards Tooting.** Depart via West Croydon Bus Station to Station Road.  
Pick up on Station Road at **BUS STOP B3**.

Private stand for 13 buses in West Croydon Bus Station on east side of Station Road. **Blind display: WEST CROYDON.**



# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **LOW TREES | BLACKSHAW ROAD**

Congested area. Care should be taken to avoid collision with trees overhanging the road. Take particular care where the road layout has changed, for example road works, or after heavy rain that could weigh down branches. Be prepared to move up as buses in front move off to make room for further vehicles to stand. Care and caution when parking between vehicles.

## **METAL BOLLARDS | BLACKSHAW ROAD**

Two-way carriageway. At traffic lights, check the road is clear and watch out for vulnerable road users such as cyclists and motorcyclists. Be aware of the two metal bollards and the traffic lights when turning.

## **TIGHT LEFT TURN | FOUNTAIN ROAD**

Tight left hand turn with a traffic island in the centre of the road. Be aware of the traffic island when turning.

## **BUSY PEDESTRIAN AREA | TOOTING HIGH STREET**

Parked vehicles, bollards. Ensure that there is enough road space to proceed. Drive slowly and be very careful of pedestrians stepping into path of bus. Tight left turn at the traffic lights. Be aware if the bell on the pavement when turning.

## **PEDESTRIANS AND CYCLISTS | TOOTING BROADWAY**

Parked vehicles. Ensure that there is enough road space to proceed. Drive slowly and be very careful of pedestrians stepping into path of bus.

## **BUSY PEDESTRIAN AREA | MITCHAM ROAD**

Parking on both sides of road. Drive slowly and be very careful of pedestrians stepping into path of bus.

## **BUSY PEDESTRIAN AREA | LONDON ROAD**

Parked vehicles. Ensure that there is enough road space to proceed. Drive slowly and be very careful of pedestrians stepping into path of bus.

## **PEDESTRIAN AREA | UPPER GRN EAST SOUTHERN ARM**

Parked vehicles. Ensure that there is enough road space to proceed. Drive slowly and be very careful of pedestrians stepping into path of bus.

# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **PEDESTRIANS AND CYCLISTS | COMMONSIDE WEST**

Trees along side of road. Care leaving stop. Be aware pedestrians walking from all directions. Care should be taken to avoid collision with trees overhanging the road. Take particular care where the road layout has changed, for example road works, or after heavy rain that could weigh down branches.

## **ROUNDAABOUT | CROYDON RD RAVENSBRURY ROUNDAABOUT**

Care and caution needed when approaching. Give way to traffic from right. Look out for cyclists and motorcyclists.

## **VERY BUSY ROUNDAABOUT | LOMBARD ROUNDAABOUT**

Vulnerable road users. Care and caution needed when approaching. Give way to traffic from right. Look out for cyclists and motorcyclists.

## **PEDESTRIANS AND CYCLISTS | MITCHAM ROAD**

Vulnerable road users. Be aware pedestrians walking from all directions.

## **DUAL CARRIAGEWAY | ROMAN WAY**

40 mph road. Check the road is clear and watch out for vulnerable road users such as cyclists and motorcyclists. Watch out for speeding vehicles.

## **TRAM CROSSING | REEVES CORNER WESTERN ARM**

Cairo New Road. Live box junction. Be aware of tram movements when driving in Croydon. Box junction is live

## **ONE WAY ROAD | DRUMMOND ROAD**

No entry sign. Follow the one-way route and be aware of no entry sign ahead.

## **TRAM CROSSING | STATION ROAD/TAMWORTH ROAD**

Care and caution when using the tram line. Be aware of tram movements when driving in Croydon Town Centre.

## **BUSY PEDESTRIAN AREA | WEST CROYDON BUS STATION**

Other buses manoeuvring. Tram movements. Speed limit 10 mph. Be aware of pedestrians that may walk into the path of the bus. Be aware of other bus and tram movements – take care that there is enough road space to proceed.

# AT THE GARAGE

## GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE  
**WEAR YOUR  
HI-VIS** WITHIN  
THE GARAGE

GO SLOW!  
MANDATORY  
**SPEED OF 5 MPH**  
WITHIN THE  
GARAGE

BE NOTICED  
**HEADLIGHTS**  
ON AT ALL TIMES  
IN THE GARAGE

STICK TO  
DESIGNATED  
PATHS AND  
WALKWAYS

NO EXCUSES  
PLEASE ABIDE BY  
THE RULES. IT'S  
**MANDATORY!**

BE AWARE.  
REPORT ALL  
**HAZARDS**  
IMMEDIATELY

REMEMBER  
**LOOK OUT  
FOR CYCLISTS**  
DRIVE SLOWLY

PARK FERRY  
VEHICLES WITHIN  
DESIGNATED  
AREAS

**USE THE  
HORN** WHEN  
APPROACHING  
CORNERS &  
REVERSING

ELECTRIC BUSES  
ARE SILENT. BE  
**EXTRA CAUTIOUS**  
WHILST ON THE  
MOVE!

FUEL, OIL &  
COOLANT SPILLS  
CAN MAKE THE  
SURFACE SLIPPERY  
**BE AWARE**

FAMILIARISE  
YOURSELF WITH  
THE GARAGE  
**SAFETY CODE**

# SAFETY ALERT

*Bus Stations and similar private sites such as hospitals, rail stations and shopping centres used by buses*

## Recent fatalities and life changing injuries

Reviewing serious incidents at bus stations and other similar private sites has identified a combination of factors that you should be reminded of that can contribute to tragic events when driving your bus at these locations.

**Congested sites** – limited space and large numbers of people close to buses moving increases the risk of collisions, they can be young, elderly or have perception, hearing, sight, or mobility issues

**Pedestrian crossings** – You must give way to pedestrians. Never force your way onto a crossing that is in use.

**Pedestrian crossings on tight bends** - blind spots created by the bus structure such as windscreen supports, and door frames can obscure your view of nearby pedestrians who may track within the blind spot as you and they move. Approach slowly and rock forward and back in your seat to increase your field of vision and open up your blind spots.

**Distracted pedestrians**- may be unfamiliar with the site or over familiar, in either case they may venture into traffic movement areas and appear from between buses unexpectedly. Look out for rushing pedestrians on phones or using headphones who may be looking in the wrong direction and walking into your path or suddenly appearing from between buses in traffic movement areas.

**Driver distractions**- There can be many distractions from other vehicle movements to pedestrian activity maintain your focus on safely progressing.

**Speed**- moving too quickly around a site reduces both your time to react and pedestrians to react to your approach. Travel at an appropriate safe speed which can be well below the limit for the site in the prevailing situation.

**Pulling away from or into stops**- ensure you have made all your nearside and door checks before pulling away – people or their belongings can be trapped in the doors, people running to the front doors to get your attention can be alongside and fall under the wheels. Pulling into stops slowly and considering your mirror arm or front of your bus over the curb that could strike pedestrians.

**Pedal confusion/misapplication**- take the time to reorientate yourself in the cab before pulling away, adjust your seating position appropriately if you are taking over a bus or after a break re-check the pedal positions to reduce the risk of pedal misapplication.

**Lighting and weather conditions affect vision**- take extra care when your ability to see both around your bus as you progress, as this can increase the risks of collision on these sites.

**Report issues of concern at any site you visit so action can be taken to keep you and the public safe**

# OTHER INFORMATION

## EMERGENCY RADIO PROCEDURES

### **CODE RED | EMERGENCY RADIO PROCEDURE**

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact Surface Control Centre using the radio's Code Red facility.

To call Surface Control Centre, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. ***You should not use the radio whilst the vehicle is in motion.***



Call your garage for non-emergency, mechanical defects, help or advice



Call SCC for non-emergency, incident reporting or diversions



Call SCC for emergency services, passenger injury or assault